

Privacy Statement for Lemur Health Ltd.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. We will only collect and process your personal data in ways that are described here, and in ways that are consistent with your rights under the prevailing European regulation and UK data protection legislation.

1. Information about us

The data controller for all personal data governed by this privacy notice is:

Emma Persand

Email: info@lemurhealth.com Telephone: 07973340843

Registered company number:10734513

Data Protection Policy available on request

2. What is personal data?

Personal data is information that relates to an identified or identifiable individual. What identifies an individual could be as simple as a name or a number, but also includes identifiers such as an IP address or a cookie identifier, or other factors.

3. Your rights

Under UK data protection legislation, you have a number of rights relating to any personal data that we hold which relate to you:

- The right to be informed about any personal data which we hold that relates to you and to obtain a copy of it
- The right to have any information that we hold about you which is inaccurate corrected
- The right to erasure of your personal data under certain circumstances
- The right to withdraw your consent that you have previously provided for us to process your data at any time
- The right to restrict processing of your data under certain circumstances
- The right to receive a copy of any personal data that we hold on you in a format that may be re-used by another party

If you have concerns about our use of your personal data, please contact us first.

However, you also have a right to lodge a complaint with the Information Commissioner's Office:

The Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire, SK9 5AF

Telephone: 0303 123 1113

Web: <http://www.ico.org.uk>

4. What personal data we collect and how we use it

The ways in which we process individuals' personal data are listed below:

- **Website visitors**

Data collected

Your IP address (non-identifiable), details of your web browser and which version of it you use. Information on how you use our website

- How we collect the data

In our web site log files, using cookies and Google Analytics.

- Purpose

To help us improve our web site

- Lawful basis of processing

Legitimate Interest (Marketing)

- Retention

4 years

- **Individuals contacting us via social media**

Data collected

Name, email address, online ID

- How we collect the data

Facebook, Twitter, LinkedIn

- Purpose

To respond to your post

- Lawful basis of processing

Legitimate Interest (Marketing)

- Retention

3 months

- **Individuals contacting us via email**

Data collected

Name, Email Address,

- How we collect the data

Inbound Email

- Purpose

To respond to your email

- Retention

3 years

- **Collaborators, Associates and peers**

Data collected

Name, contact details, reference details

- How we collect the data

Direct

- Purpose

For collaborative working on a individual project. Expert opinion

- Lawful basis of processing

Legitimate Interest

- Retention

Up to 5 years, depending on the nature of the relationship

- **Training: Onsite, online and e- Learning**

Data collected

Name, Username, Email Address, Mobile Number, Work Number, Organisation Name, Photograph, Training Records

- How we collect data

Direct, Learning Management System. Video Conferencing Facilities – Microsoft Teams and Zoom

- Purpose

Service Delivery, service improvement, service planning/research

- Legal basis for processing

Contract; statutory compliance and mandatory training. Organisation training needs.

- Retention

2 years

5. Information we may share

We may share your personal data as part of a research project.

In this case, a formal assessment is undertaken to ensure that:

- The sharing of data is justified as being necessary and proportionate
- The sharing activity is governed by a data sharing agreement that includes adequate confidentiality and security clauses and in accordance with your rights, our obligations, and the third party's obligations under the law.
- In some limited circumstances, we may be legally required to share certain personal data, which might include yours, if we are involved in legal proceedings or complying with legal obligations, a court order, or the instructions of a government authority.

We may share personal data for marketing purposes.

In this case, an assessment is undertaken to ensure that:

- The sharing of data is justified as relevant and proportionate to the service shared
- The sharing activity is governed by a data sharing agreement that includes adequate confidentiality and security clauses and in accordance with your rights, our obligations, and the third party's obligations under the law.